

Neighbourhood Advice-Action Council Wong Tai Sin Hong Sing Support Centre

Contact Us

Wing A, G/F, Chu Fung House, Fung Tak Estate, Wong Tai

2320 7834

2321 9096

wdsc@naac.org.hk

www.naac.org.hk

Service Target and Service Content

Service Objectives

The Centre provides "one-stop" services and support to people with disabilities and their carers living in the community through a "district-based" strategy and a "multi-disciplinary" approach. Training, care and various support services are provided to strengthen service users' community living skills, helping them integrate into the community, and to enhance the caregiving capabilities of carers and relieve their stress.

Service Target

People with disabilities living in Wong Tai Sin and their families/carers

Service Content

While the Chinese characters “康盛” represent health and prosperity, the Centre believes that both elements are the fundamental goals of life. We must not only be physically healthy but also spiritually prosperous to achieve a complete life. Therefore, the Center provides services in seven areas related to well-being: spiritual, emotional, intellectual, cultural, social, vocational, and physical.

(1) Training Services

Provide individual and group training to service users to strengthen their home and community living skills.

(2) Personal Growth and Development Services

Provide personal growth, social and development services to service users, with diversified growth courses and innovative learning experiences to fully develop the personal potential of service users.

(3) Parent Education Services

Provide relaxation activities, and seminars for the families/caregivers of service users to strengthen their caregiving skills and alleviate their stress. Family Staff Meeting are

also organized to actively promote collaboration between family members/caregivers and the Centre, enhancing the quality of the Centre's services.

(4) Comprehensive Support and Day Respite Services

Provide high-quality daytime respite care services to service users to relieve the stress of their families/carers.

(5) Community Education and Inclusive Services

Through community education and inclusion activities, we not only enrich the personal life experiences of people with disabilities, but also create an equal space for everyone and shoulder the responsibility of promoting civic education in order to build a harmonious and inclusive community.

(6) Rehabilitation and Nursing Services

The Centre's Occupations/Physical/Speech Therapists provide appropriate treatment and training based on the role and functional needs of service users.

(7) Day Care Service for Severely Disabled Persons

Providing rehabilitation, nursing, recreation, training and home improvement services to severely mentally challenged/physically disabled persons aged 15 to 59.

(8) Case Management Services

To meet the individual needs of service users and their families/carers, we provide assessment, counselling, consultation, resource referral and other services. We also develop individual plans for service users to enhance their quality of life and the community resource network of their families/carers.

(9) Counseling Services

Clinical psychologists utilize psychological knowledge and theories to provide psychological assessment, diagnosis and treatment to service users in need, aiming to resolve various emotional, ideological or behavioral problems.

Referrals for counselling services must be made by our social workers. Anyone with potential need for counselling services should first contact our social workers to discuss the appropriateness and procedures for referral.

(10) Autism Support Services

Through comprehensive assessments of the developmental needs of individuals with autism, personalized intervention services are developed, and case management is provided as a follow-up measure. This strengthens service users' social, vocational, and emotional management skills, equipping them to face the challenges of different growth stages, as well as enhancing their ability to live independently, thus integrating into the society.

(11) Designated Team for Special School Leavers (abbreviated as Designated Team)

Care and support services are provided by social workers and paramedical staff to special school leavers and their carers. An 18-month out-of-school care plan is provided for special school leavers to foster connection to community support services, helping them make a smooth transition from school to community life and relieve the pressure on their carers.

Facilities

Leisure room, computer room, interview room, small auditorium, cooking room, and multi-functional activity room, etc.

Service Charges

Services:	Fee:	
Individual membership	April 1st of each year to March 31st of the following year	\$21
Center respite care	per session (meals not included)	\$20.4
Home care	per hour	\$33
Pick-up service	per hour	\$33
Rehabilitation treatment	Each time (45 minutes)	\$52
Centre vehicle pick-up	per trip	\$10
Day care for people with disabilities	daily	\$61
Service (lunch included)	per month	\$1002

Opening hours

Monday to Saturday: 9:00 am to 6:00 pm

Sundays and public holidays: depending on needs of the activity

Centre Transportation Map



To arrive at the center, please take the following transportations and get off at Po Tsz Lane. The Centre is at the opposite.

Green minibus

- 33M Wong Tai Sin Lung Hing Public Library Entrance to Hilltop Gardens
- 33A Diamond Hill Station Public Transport Interchange to Hilltop Gardens

Bus

- 2F Cheung Sha Wan to Tsz Wan Shan (North)
- 3C China Ferry Terminal to Tsz Wan Shan (North)
- 5C Tsim Sha Tsui Ferry Pier to Tsz Wan Shan (Central)
- 203E Kowloon Railway Station to Choi Hung

Application

To use the services of this Centre, one must first register as a member. People with disabilities and their family members/carers can apply for services personally at the Centre.

Service withdrawal procedures

Service users may terminate the service by providing written notice and completing the relevant procedures. In addition, if the membership expires and is not renewed, it will be deemed that the service has been automatically terminated.