



THE NEIGHBOURHOOD ADVICE-ACTION COUNCIL CHA KWO LING CENTRE

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Agency Introduction

Established in 1968 and as a multi-service Non-Government Organisation rooted in Hong Kong with faith, hope and love, we uphold our collective responsibility to stimulate the extension of self-help and mutual support, promote social equity and justice and strive for excellence in professional service delivery for the development of a caring and sharing society.

Centre Background

Cha Kwo Ling Centre has been a government-funded Neighbourhood Level Community Development Project (NLCDP) since August 1981 that provides services to the Cha Kwo Ling Village where the provision of welfare services and facilities was inadequate, with a flexible range of welfare services to fill service gaps.

Service Objectives

To empower and help local residents to understand and address the specific needs or issues faced by the community and to encourage residents' involvement in resolving these needs or issues; to solve problems in the community, improve the living environment and improve the quality of life for the residents.



Service Boundary

Cha Kwo Ling Village, Kwun Tong

Target Group

Residents living in the squatter area of Cha Kwo Ling ; elders living in old private buildings may apply to register as Centre' s elderly membership.

Service methods

According to the needs of the service,it is implemented in different forms.

Community forms : such as carnivals, community forums and etc.;

Group form : such as residents'concern group, volunteer group,interest group and welfare rights group;

Personal forms : such as family visits, personal enquiry and referral services;

Outdoor activities : such as outings, visits, charity walks and etc.

Scopes of Service

Organisation Work: encourage resident to help each other so that issues in the community can be solved collectively and quality of life can be improved.

Community Groups : work as a group to satisfy the needs of individual communities and promote volunteer work in the community.

Crisis Intervention : provide support and assistance for unexpected disasters in the community, such as fire and windstorms.

Community Education : through various activities such as exhibition, talks and information counters for residents to raise their awareness of the society.

Community Services : providing appropriate services tailored to the needs of different groups;

Community Activities : provide recreational activities to satisfy the needs of different communities.

Enquiry and Referral Services : provide information and referrals to individuals and families to assist them in handling issues in their daily lives

Application Procedures

- Apply in person or by phone to the centre;
- Referred by government departments, Social Welfare Department, hospitals, non-government organisations, local organisations and individuals.

Withdrawal Procedures

Submit your request to the centre.

Facilities

Group discussion room, community library, computer with Internet access, toys corner, TV, newspapers and magazine.

Fees

Free of charge; individual activities may be charged depending on their nature.

Service Hours

Monday: 10:00 am - 6:00 pm (closed for lunch hour: 1:00 pm - 2:00 pm)

Tuesday - Friday: 2:00 pm - 10:00 pm (closed for dinner hour: 6:00 pm - 7:00pm)

Saturday, Sunday & Public Holidays - Closed

